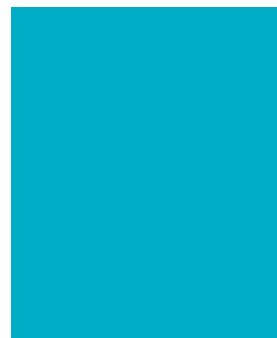
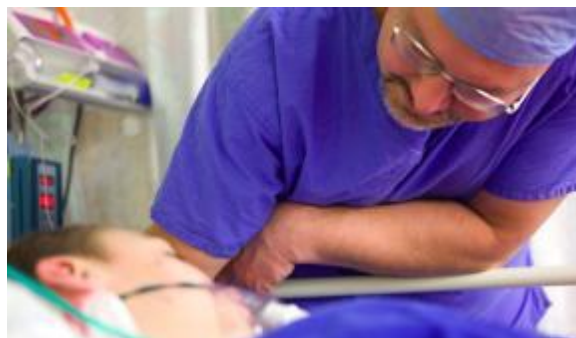


Technology Enabled Care Services: Commissioning for better outcomes



Annie Thompson
September 2014



What do people want?

Decision making

Care planning

My goals/ outcomes

Person centred coordinated care
“I can plan my care with people who work together to understand me and my carer(s), allow me control, and bring together services to achieve the outcomes important to me.”

Transitions

Information

Communication

Our ambition

TECS programme

What commissioners
want

Technology as
enabler



Technology Enabled Care Services - Our ambition

Our ambition is to create the right commissioning environment that supports and encourages the innovative use of technology to improve health outcomes and deliver more cost effective services

Our ambition

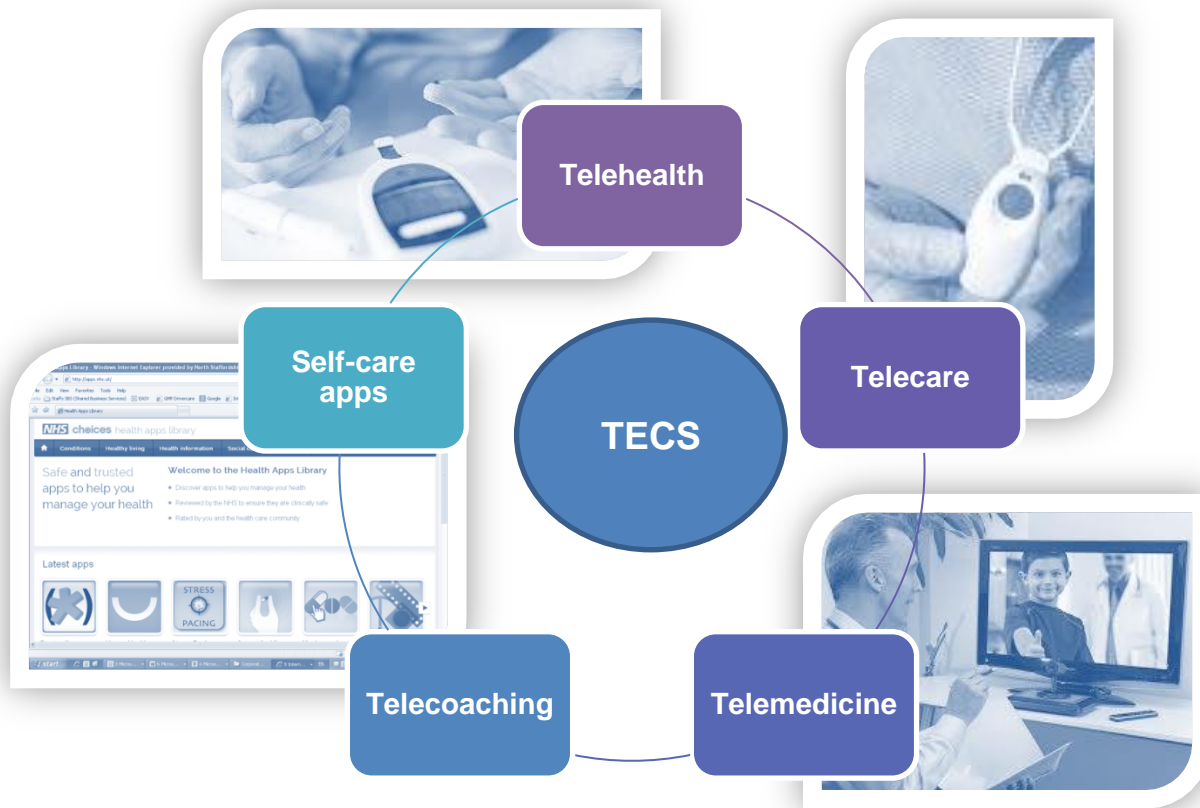
TECS programme

What commissioners want

Technology as enabler



Technology Enabled Care Services - Scope



Prevention

Supported self care

Case mgmt of highly complex patients

What commissioners have told us

I want to make sure technology choices are the right ones for patients

We need a TECS guide for commissioners by commissioners

Technology should be used to support the health and social care interface

A clear approach to Information Governance is needed

Help clinicians to work smarter rather than harder

We need to develop TECS models that ensure primary and community services have the capacity to support patients

We would value a benefits comparison between technology and non-technology pathways

A framework for evaluation would be a great help

Feedback from NHS Commissioning Assembly Quality & Outcomes Working Group (May 2014)

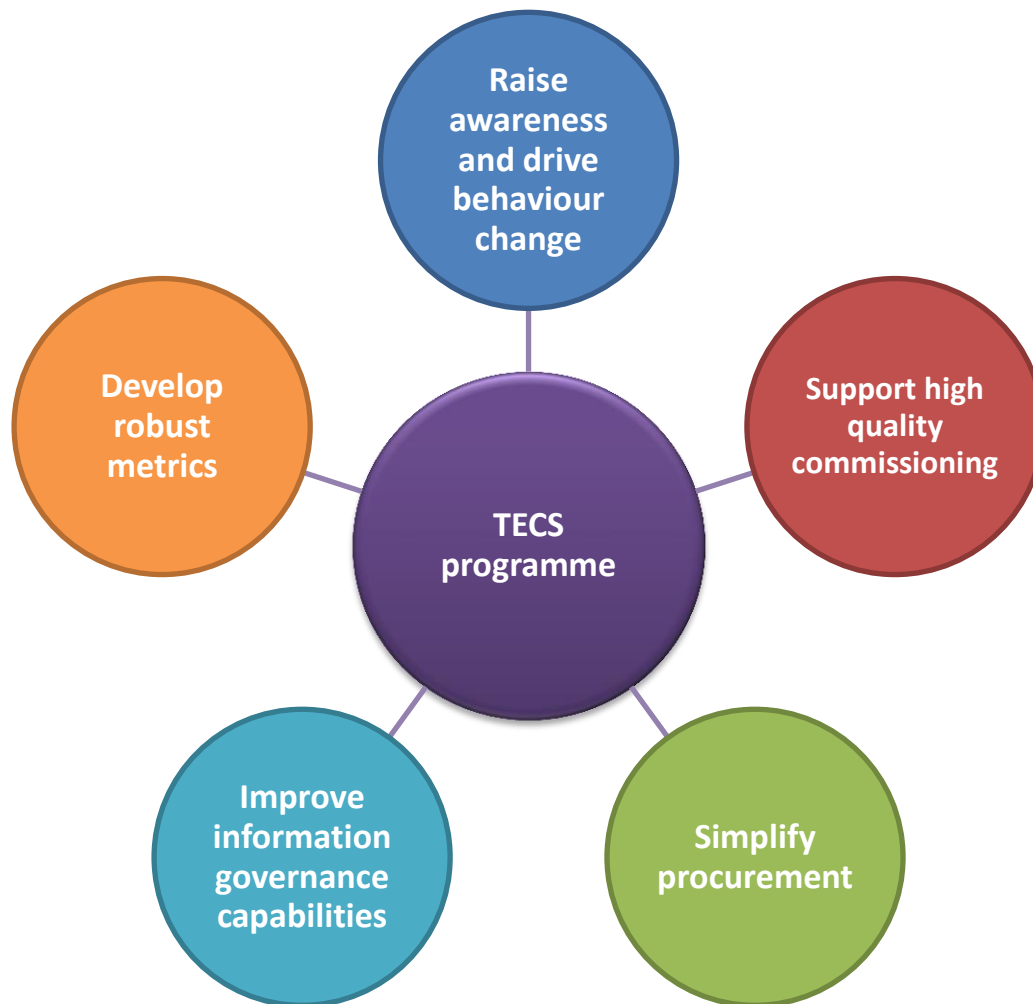
Our ambition

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How do we create the conditions for commissioners and providers to maximise benefits of telehealth, telecare, telemedicine, telecoaching and apps?



Our ambition

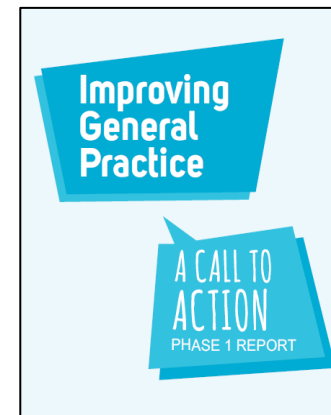
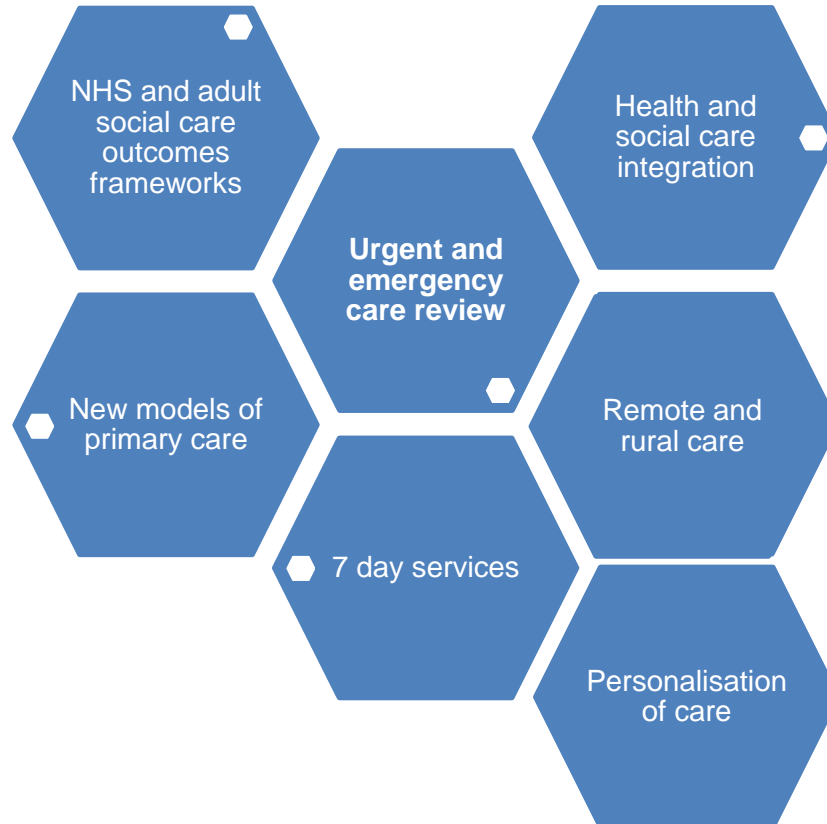
What commissioners want

TECS programme

Technology as enabler



TECS and transformational change



Technology Enabled Care Services

Can you help?

- Share your case studies
- Tell us about lessons learned

contact me: anniethompson@nhs.net